



Government of Karnataka
SUVARNA AROGYA SURAKSHA TRUST
(Department of Health & Family Welfare)
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CIRCULAR

Pertaining to claims approval, it is being observed that the validators while processing claims are not mentioning the reasons for difference in final recommended amount against pre-auth approved amount. This creates gap in understanding of hospitals regarding claim settlement and leads to request for short payments.

Hence, validators are hereby instructed to mandatorily record the reasons for reduction in final recommended amount. Further the medical audit team is directed to monitor the same during auditing of cases.

Director (MM)
Suvarna Arogya Suraksha Trust
Bangalore

To:

All Validators and Medical Auditors, SAST, Bengaluru.

Copy to,

1. The Executive Director, SAST, Bengaluru
2. The Director (OP), SAST, Bengaluru
3. The Director(Finance), SAST, Bengaluru
4. The Project Manager(AB-ArK), SAST, Bengaluru
5. The Assistant Project Managers (1&2), SAST, Bengaluru.
6. Senior Doctor, Quality Cell, SAST, Bengaluru
7. Executive Doctor, JSS Scheme, SAST, Bengaluru
8. Office copy.